

Notification of Load Control Days and Early Release Occurrences

The District offers four communication options for our customers to receive information regarding load control days and times. These notices will generally run from June 15th through September 1st.

Option 1 - Website

You can access this information on our website, www.norrisppd.com, by clicking on "Load Control" on the left hand side of the page. **This webpage is updated first and has the most current information.**

Option 2 - E-Mail Service/Text Message

Customer notification by e-mail and text message is available. The District will be sending messages throughout the summer with daily load control information. To sign up for this service, send an e-mail to comments@norrispower.com.

Option 3 - KRVN Radio - 880 AM

KRVN radio will announce load control information daily at 8:29 a.m. Code Red will mean a control day and Code Green will mean no control for the day. Norris will be identified as one of the power districts for whose customers the message is intended. There will be six spots reserved in the late afternoon and evening in the event we have been given an early release by Nebraska Public Power District.

The reserved times are 4:59 p.m., 5:59 p.m., 6:59 p.m., 7:59 p.m., 8:59 p.m., and 9:59 p.m. If an early release is given for any of the power districts who participate in these announcements, KRVN will announce the particular power district to which it pertains. We will restore power as soon as possible following an early release announcement.

Option 4 - Irrigation Hotline

The District provides an "Irrigation Hotline," which will provide more detailed information regarding expected control times within a particular day. The message will be updated as necessary from 8:30 a.m. to 4:30 p.m. **The "Irrigation Hotline" telephone numbers are 402-228-2840 and 800-858-4708.**

UNLAWFUL USE OF SERVICE OR METER TAMPERING AND LOAD CONTROL BYPASSING

A. Meter Tampering: In any case of tampering with a meter installation or interfering with its proper function or any other unlawful use or diversion of service by any person, or evidence of such tampering, unlawful use or service diversion, the customer and/or the other persons shall be subject to immediate discontinuance of service and/or to prosecution under applicable laws. For bypassing, tampering or unauthorized metering as defined in Neb. Rev. Stat. 25-21,275 to 25-21,278, the District may pursue any or all civil or criminal statutory or common law remedies. The District shall be entitled to collect from the customer the appropriate rate, for all power and energy not recorded on the meter by reason of such unlawful use or diversion, plus all expenses incurred by the District on account of such unauthorized act or acts. The estimated usage will be based on the two previous years plus taking into account weather conditions, additional equipment and operation patterns for the period in question.

B. Load Management Irrigation Control Tampering: It is the customer's responsibility to have read and understand this policy. The District reserves the right to attach a "no-tampering" notice to the customer's control panel.

Irrigation customers are prohibited from making any change in the District's load management equipment, or to their own equipment, which will cause the District's load management system to fail to interrupt the connected load when desired by the District. Customers are considered to be responsible for any action taken by their employees, service personnel, or other agents in which the same result occurs.

State law states that there shall be a rebuttable presumption that a customer at any premises where bypassing or tampering with the District's load control equipment is proven to exist caused or had knowledge of such bypassing or tampering if the customer controlled access to the part of the utility supply system on the premises where the bypassing or tampering was proven to exist. In other words, the end use customer is assumed responsible for any tampering until proven otherwise.

If conditions are observed which indicate the irrigation customer has violated this rule, the customer shall be notified by letter of the following action.

1. If discovered during the irrigation season:

- A \$50/HP penalty will be billed for the current season and the customer will be required to remain on the interruptible rate.
- The penalty must be paid within 10 days or the service will be disconnected.
- The customer will be given seven (7) days to request a hearing with the Board to show why those actions should not be taken.
- Charges will be assessed for damage to District's equipment and for reestablishing load interruption capabilities of the equipment.
- The District reserves the right to relocate the load controller to the point of customer disconnect at the customer's expense.

2. If discovered prior to irrigation season (October 1 thru March 31):

- Charges will be assessed for damage to District's equipment and for reestablishing the load interruption capabilities of the equipment.
- Repairs and/or corrections required must be made prior to June 15, or load management rates will not be allowed that year.

3. Tampering – repeat offense:

The customer will be advised by letter of action to be taken consistent with the guidelines above for "prior" or "during" the irrigation season. The letter will also advise the customer that the Board has reviewed the details of the suspected tampering and impose further restrictions which may include the following:

- Ineligibility for a load management rate for additional years.
- Denial of load management rates on other services in the customer's name.
- Requirement to pay any unpaid construction charges.
- Requirement to prepay or provide a deposit sufficient to cover all operation costs in future years.

The Board will be provided with a complete report of the repeat tampering.



2011 Irrigation Season Customer Guide



Norris Public Power District Offices

Area 1 — Hebron (402) 768-6515
1-800-827-8099

Area 2 — Roca (402) 423-3855
1-800-743-3899

Area 3 — Beatrice (402) 223-4038
1-800-858-4707

www.norrisppd.com

2011 Irrigation Season

Norris Public Power District provides the following irrigation rate schedules: Full Service, Anytime Interruptible, Four Day Interruptible and Standby. In 2011, capacity charges for rate 13 and 14 customers are now divided evenly between the spring and fall. In prior years, capacity charges for these customers were all billed in the spring. Please keep this in mind as you plan for your fall expenses.

The average irrigator on the Anytime Interruptible rate schedule will pay 43% and 25% less than if they were on the Full Service and Four Day Interruptible rate schedules, respectively. **If you are considering a change to your existing rate class, please contact the District by April 15, 2011.** Certain restrictions apply if you request a change after that date.

The following schedule provides a three year average of District irrigation information. Please note the projected 2011 change in irrigation costs for the average irrigator. The rate increases were developed from our cost of service study and are driven by a 9.7% wholesale power rate increase in 2011 from Nebraska Public Power District.

3 Year Averages (2008 through 2010):

	Rate 10 Full Service	Rate 13 Anytime Interruptible	Rate 14 Four Day Interruptible
Number of Meters	533	707	172
Total Horsepower	8,317	42,731	10,009
Average HP / Meter	16	60	58
Total Kilowatt-hours	2,531,871	14,569,184	4,495,768
Average kWh / Meter	4,750	20,607	26,138
Average kWh / HP	304	341	449
Energy & Capacity Charges			
2010 Rates	\$1,268	\$2,911	\$4,237
2011 Rates	<u>\$1,404</u>	<u>\$3,182</u>	<u>\$4,678</u>
Dollar Increase	\$136	\$271	\$441
Percent Increase	10.7%	9.3%	10.4%

2011 Irrigation Rate Schedules

Rate 10 Full Service

Available to motors of all sizes

Spring Capacity Charge: Due April 15

\$26.75 per horsepower

Fall Capacity Charge: Due November 20

\$26.75 per horsepower

Energy Charge: Due November 20

First 500 kWh per H.P. 11.55 cents per kWh

Over 500 kWh per H.P. 7.60 cents per kWh

Non-Operating Relief: The fall capacity charge shall be reduced by \$8 per H.P. for customers consuming less than 5 kWh's/H.P. during the irrigation season.

Rate 12 Standby

Capacity Charge: Due April 15

\$12.50 per horsepower

Non-connected: Service maintained so it will be available the following season.

The District must receive a request for standby irrigation service in the form of the District's standard application for service by **April 15th** of the year for which standby service is desired. This application shall cover only one year with subsequent applications being required for additional years. If a customer wishes to change to Irrigation Schedule 10 (Full Service), 13 or 14, such customer shall pay the difference between the capacity charges of Rate Schedule 12 and that of Rate Schedule 10, 13 or 14.

Rate 13 Anytime Interruptible

Available to motors 20 HP or greater

Spring Capacity Charge: Due April 15

\$10.63 per horsepower

Fall Capacity Charge: Due November 20

\$10.63 per horsepower

Energy Charge: Due November 20

First 500 kWh per H.P. 9.25 cents per kWh

Over 500 kWh per H.P. 6.20 cents per kWh

Power available on holidays, plus guaranteed minimum of 11:00 p.m. to 9:00 a.m. Sunday through Saturday. Customer will be notified each day prior to 9:00 a.m. as to whether any operations will be allowed from 9:00 a.m. to 11:00 p.m. No services will be interrupted more than six (6) hours on Sunday or twelve (12) hours on any other day or more than seventy-two (72) hours in any one calendar week. Interruptions are made only on days when peak power levels are being exceeded. The District, at its discretion, may interrupt service during operating hours normally allowed if the District's power supplier requests emergency control.

Rate 14

Four Day Interruptible

Available to motors 20 HP or greater

Spring Capacity Charge: Due April 15

\$19.30 per horsepower

Fall Capacity Charge: Due November 20

\$19.30 per horsepower

Energy Charge: Due November 20

First 500 kWh per H.P. 9.35 cents per kWh

Over 500 kWh per H.P. 6.35 cents per kWh

Operating Schedule: Customers may choose between either Schedule 1 or 2. The District reserves the right to assign the customer to either Schedule 1 or 2.

Schedule 1: Power available all day on Monday, Tuesday, Wednesday and holidays. Power guaranteed at a minimum from 11:00 p.m. to 9:00 a.m. on Thursday, Friday and Saturday. Power is available for a minimum of eighteen (18) hours on Sunday.

Schedule 2: Power available all day on Thursday, Friday, Saturday and holidays. Power guaranteed at a minimum of 11:00 p.m. to 9:00 a.m. Monday, Tuesday, Wednesday. Power is available for a minimum of eighteen (18) hours on Sunday.

No services will be interrupted more than twelve (12) hours in any one day Monday through Saturday. No services will be interrupted more than six (6) hours on Sunday. The District, at its discretion, may interrupt service during operating hours normally allowed if the District's power supplier requests emergency control.