



# Outage Notification Service

The District realizes that during major outage events, customers may have a difficult time getting outage information. Recognizing this, the District currently uses the Norris District website, Facebook, Twitter, local radio stations and newspapers to inform customers on the status of outages and restoration efforts. In an effort to further our ability to communicate with our customers, the District recently upgraded our Outage Management System software which now has the capability to notify customers by email or text message with outage information. In the future, the District may use this feature for planned outages and for large scale outage events to keep customers abreast of restoration efforts and let them know specific information that pertains to their particular outage. Customers will only receive messages from the District that relate to their accounts that are affected by the outage. If you would like to receive email or text messages, please email us at [comments@norrispower.com](mailto:comments@norrispower.com) with your email address or cell phone number or complete the form below and mail it to: **Norris Public Power District, P.O. Box 399, Beatrice, NE 68310.**

Account Name \_\_\_\_\_ Date \_\_\_\_\_

Account Number (s) \_\_\_\_\_

**YES, I would like to receive outage email messages from Norris Public Power District.**

Email Address \_\_\_\_\_

**YES, I would like to receive outage text messages from Norris Public Power District.**

Cell Phone Number \_\_\_\_\_ Cell Phone Provider \_\_\_\_\_

(AT & T, US Cellular, Verizon, etc.)